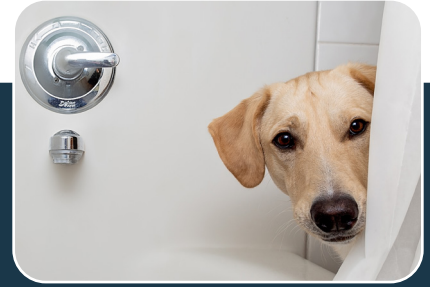


Monthly Educational. **CRAZY CLAIMS**

Our tales, ranging from unexpected water floods to bizarre fire and smoke damage incidents, can be entertaining but also a stark reminder that such unexpected events can happen to anyone, at any time. Remember, what seems unbelievable today could be a scenario you might face tomorrow. STAY INFORMED, STAY PREPARED!



PAWS AND SPAS: BATHTUB FLOOD FIASCO

We've seen our fair share of water damage incidents, but this one has a twist that still makes us chuckle. You have a typical family with a dog, but not just any dog, but a furry Houdini with a knack for turning on the bathtub faucet.

One day, the family left for work, unaware that their home was about to turn into an impromptu indoor swimming pool. You guessed it – their dog decided it was the perfect time for some water play. When the family returned, they were greeted not by their cheerful pet, but by a flood of epic proportions. As we stepped into the house, we couldn't help but notice the dog's toys floating in the bathtub like tiny ships at sea. It was clear our four-legged friend had turned on the faucet, probably hoping for a fun splash, not a household deluge.

As we fixed the damage, we half expected the dog to give us a tour of his newfound waterpark. It's safe to say, this family's dog left us with a story we won't forget – the dog who literally made waves!



PLANE MEETS HOUSE: AN UNPLANNED LANDING

When a small Piper airplane unexpectedly fell from the sky and into a house, we were called in for a rather unusual clean-up operation. After the authorities removed the plane from the side of the house, it was our job to clear the debris from the yard and inside the home, prepping it for our repair team. Fortunately, the plane's passenger only sustained minor injuries, and the pilot miraculously walked away unscathed.

Arriving on site, we couldn't help but be amused by the sight. The airplane had carved its exact outline through a large cottonwood tree before crashing into the house. It was a scene straight out of a cartoon!



THE GREAT CAT-ASTROPHE: A TOASTY TALE

In the world of home restoration, we've seen it all, but this 'tail' takes the cake! When you leave your home, you might expect a few mischiefs from your pets, but our client got more than she bargained for! After she had left her home for work, leaving her cat to its own devices, a few hours later imagine her surprise (and probably a bit of panic) when her neighbor rings up with the news: her house was hosting an impromptu visit from the fire department!

So, what sparked this impromptu fiesta? After some top-notch detective work, the fire department pieced together a furry tale of mischief. Our four-legged culprit decided to explore the kitchen counter. Our feline friend hopped onto the counter, knocking a potholder right into the toaster - talk about a perfect shot! But the adventure doesn't stop there! The cat, perhaps thinking it's helping with breakfast, pushes down the toaster lever and the potholder bursts into flames. What follows is a fiery spectacle, leaving the kitchen in a state of 'well-done' and the rest of the house wearing a coat of smoky fashion. Fear not, our four-legged firestarter emerged unscathed, probably pondering its next great kitchen escapade!

Moral of the story? Never underestimate a cat with a plan, and maybe, just maybe, keep those potholders away from your toasters.